

Martynowicz, Jeffrey

From: Calvente, Valerie
Sent: Friday, October 3, 2025 4:03 PM
To: Calvente, Valerie
Cc: DuPage County Chair; Smith, Lisa; Bruckner, Paul; Kottmeyer, Nick; Reynolds, Barbara; Martynowicz, Jeffrey
Subject: Memo - Hart InterCivic Voting Machines Renewal
Attachments: Memo - Hart InterCivic Voting Machines Renewal_10.03.25.pdf

Good afternoon everyone,

I hope you are wonderful as I am.

Attached is a memo regarding Hart InterCivic Voting Machines renewal for your review.

Make it an exceptional weekend.

Warm regards,

Valerie

Valerie Calvente, CPPO, NIGP-CPP
Chief Procurement Officer
DuPage County Finance - Procurement
421 N. County Farm Road
Wheaton, IL 60187
630-407-6184
valerie.calvente@dupagecounty.gov



MEMORANDUM

DATE: October 3, 2025
TO: DuPage County Board Members
FROM: Valerie Calvente, Chief Procurement Officer
RE: Hart InterCivic – Contract Agreement 21-086-CC
CC: Jeff Martynowicz, Chief Finance Officer

On October 26, 2021, after proposals had been reviewed pursuant to RFP# 25-086-CCC “Ballot on Demand,” the County Board approved a Resolution for a four (4) year agreement with Hart InterCivic, Inc. with the option to renew for two (2), four-year terms. This agreement was signed by Chairman Cronin on behalf of DuPage County. The initial term of this agreement expires on November 30, 2025.

	Contract Type	Scope	Amount	Term	No. of Years
A	Original	Voting Devices, Software, Implementation, Maintenance, Consumables	\$7,264,965.00	October 26, 2021, to November 30, 2025	4
B	Renewal Option 1	Maintenance, Consumables, Printers, License / Support, Additional Voting Devices	\$2,616,300.00	December 1, 2025, to November 30, 2029	4
C	Renewal Option 2	Maintenance, Consumables, Printers, License / Support, Additional Voting Devices	\$3,459,386.00	December 1, 2025, to November 30, 2033	4

On June 5, 2025, Valerie Calvente sent a communication to Adam Johnson and Scott McKay of the Clerk’s Office seeking approval to contact Hart InterCivic to initiate the first of two (2) renewal options.

Adam Johnson responded on June 9, 2025:

“Please do not contact Hart at this time”.

Valerie Calvente sent a follow-up communication to Adam Johnson and Scott McKay on August 6, 2025, to initiate the first renewal option.

Adam Johnson responded on August 6, 2025:

“The Clerk has already notified Hart InterCivic of her intent to continue utilizing their services. The Clerk’s Office will not be making any future purchases with the assistance of the Procurement Division”.

CONCERN

DuPage County Procurement Division issued the original Bid and contract on behalf of the Clerk’s Office and negotiated favorable pricing for years one (1) through twelve (12). The first of two (2) renewals for year five (5) through eight (8) is for \$2,616,300.00. While the Clerk states it intends “to continue utilizing their services,” the Procurement Division cannot confirm the terms are consistent with what DuPage County previously negotiated. I am providing this Memo to all County Board members to alert you that the Procurement Division no longer has control over the renewal of this contract; the Clerk does. Any questions regarding this contract should be directed to the Clerk’s Office.

Martynowicz, Jeffrey

From: DeaconGarcia, Paula
Sent: Sunday, November 30, 2025 2:19 PM
To: Kottmeyer, Nick; Martynowicz, Jeffrey
Subject: FW: Memo - Hart InterCivic Voting Machines Renewal
Attachments: Memo - Hart InterCivic Voting Machines Renewal_10.03.25.pdf

I did not mention this again during the last Finance meeting, but I am very concerned that the renewal of the Hart Voting machines is being done (and done correctly). Do I check with the auditor to see if the payment has come through OR do I need to talk to the clerk directly.

Paul

Paula Deacon Garcia
DuPage County Board, District 2
Paula.DeaconGarcia@dupagecounty.gov
630.921.9874

From: Calvente, Valerie <Valerie.Calvente@dupagecounty.gov>
Sent: Friday, October 3, 2025 4:03 PM
To: Calvente, Valerie <Valerie.Calvente@dupagecounty.gov>
Cc: DuPage County Chair <Chair@dupagecounty.gov>; Smith, Lisa <Lisa.Smith@dupagecounty.gov>; Bruckner, Paul <Paul.Bruckner@dupagecounty.gov>; Kottmeyer, Nick <Nick.Kottmeyer@dupagecounty.gov>; Reynolds, Barbara <Barbara.Reynolds@dupagecounty.gov>; Martynowicz, Jeffrey <Jeffrey.Martynowicz@dupagecounty.gov>
Subject: Memo - Hart InterCivic Voting Machines Renewal

Good afternoon everyone,

I hope you are wonderful as I am.

Attached is a memo regarding Hart InterCivic Voting Machines renewal for your review.

Make it an exceptional weekend.

Warm regards,

Valerie

Valerie Calvente, CPPO, NIGP-CPP
Chief Procurement Officer
DuPage County Finance - Procurement
421 N. County Farm Road
Wheaton, IL 60187

630-407-6184

valerie.calvente@dupagecounty.gov



Martynowicz, Jeffrey

From: DeaconGarcia, Paula
Sent: Thursday, January 8, 2026 11:12 AM
To: Kaczmarek, Jean; Johnson, Adam; MacKay, Scott
Cc: DuPage County Chair; Kottmeyer, Nick; Martynowicz, Jeffrey
Subject: FW: Hart InterCivic renewal contract

Clerk Kaczmarek and Deputy Clerk Johnson,

I am following up on my previous email sent to you on December 3, 2025 (which received no reply) to get a status on the Hart InterCivic Renewal Contract (expired November 2025). As of yet the Finance Procurement Department has received no contract to review.

As of today, no bid documents have been received (as required by state law) for the moving companies of election machines etc. Last year contracts were given to Prager Moving and GBS – Has that been done again? If so, can you please provide the paperwork in regard to this to Valerie Calvente.

As it has been over a month, I am looking forward to a response before the end of the week.

Sincerely,

Paula Deacon Garcia
Finance Chair

Paula Deacon Garcia
DuPage County Board, District 2
Paula.DeaconGarcia@dupagecounty.gov
630.921.9874

From: DeaconGarcia, Paula <Paula.DeaconGarcia@dupagecounty.gov>
Sent: Thursday, January 8, 2026 9:53 AM
To: DeaconGarcia, Paula <Paula.DeaconGarcia@dupagecounty.gov>
Subject: FW: Hart InterCivic renewal contract

Paula Deacon Garcia
DuPage County Board, District 2
Paula.DeaconGarcia@dupagecounty.gov
630.921.9874

From: DeaconGarcia, Paula
Sent: Wednesday, December 3, 2025 12:01 PM
To: Kaczmarek, Jean <Jean.Kaczmarek@dupagecounty.gov>; Johnson, Adam <Adam.Johnson@dupagecounty.gov>; MacKay, Scott <Scott.Mackay@dupagecounty.gov>
Subject: Hart InterCivic renewal contract

This email is to follow up on a concern I brought up at the November 12th County Board meeting regarding the renewal of the Hart InterCivic contract.

As of today's date, the contract is expired and neither a renewal contract nor RFP has been presented to the County Board for approval.

As this will be the last Finance meeting and County Board meeting of 2025 next week, will information be provided to get on the agenda?

Here is the information provided to me from the Finance Procurement department:

	Contract Type	Scope	Amount	Term	No Ye
A	Original	Voting Devices, Software, Implementation, Maintenance, Consumables	\$7,264,965.00	October 26, 2021, to November 30, 2025	
B	Renewal Option 1	Maintenance, Consumables, Printers, License / Support, Additional Voting Devices	\$2,616,300.00	December 1, 2025, to November 30, 2029	
C	Renewal Option 2	Maintenance, Consumables, Printers, License / Support, Additional Voting Devices	\$3,459,386.00	December 1, 2025, to November 30, 2033	

If you have renewed a contract with Hart InterCivic, can you please send a copy of the contract to Valerie Calvente, Chief Procurement Officer by the end of today.

Thank you in advance.

Paula Deacon Garcia
Finance Chair

Paula Deacon Garcia
DuPage County Board, District 2
Paula.DeaconGarcia@dupagecounty.gov
630.921.9874

From: [Hollie Osbourn](#)
To: [Mueller, Bethany](#); [MacKay, Scott](#); [MacKay, Scott](#); [Kantner, Lori](#); [Calvente, Valerie](#)
Cc: [Kaczmarek, Jean](#); [Johnson, Adam](#); [Kim Knappek](#); [Accounts Receivable](#); [Lawrence Leach](#); [Felice Liston](#); [Julie Mathis](#)
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?
Date: Monday, June 2, 2025 4:32:41 PM
Attachments: [image001.png](#)
[098877-REVISED.pdf](#)

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Hello Everyone,

I wanted to reach out to see if there is an update on invoice #098877R for \$440,956.00, which was revised on December 9, 2024 per the County's request? Lawrence had been told that a motion was going to be filed by May 23, 2025 to have all bills paid that are unpaid or past due. Was that motion filed and approved? Is there an ETA for payment?

Please let me know if I should be contacting another person for status updates.

Thanks,
Hollie



Hollie Osbourn
Chief Financial Officer
Hart InterCivic
Direct: 512.252.6417
hosbourn@hartic.com
www.hartintercivic.com

From: Hollie Osbourn
Sent: Monday, May 19, 2025 2:17 PM
To: Bethany.Mueller@dupagecounty.gov; scott.mackay@dupageco.org;
Scott.Mackay@dupagecounty.gov; lori.kantner@dupageco.org
Cc: jean.kaczmarek@dupageco.org; adam.johnson@dupageco.org; Kim Knappek <kknapek@hartic.com>; Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Hello Everyone,

I hope you had a good weekend. I want to check on the status of this invoice, please. I

haven't received a response to the email from last week, which means the last update we had was in January.

I received an automated reply from my last note that Beth was out of the office until May 27th. We called the number listed on that autoreply last week, but we weren't able to connect with anyone. I called today, and I left a message for Lori at the direction of the person who answered the phone. Given the dollar amount of the invoice and how far past due it is, we really need to get an update on status, please.

Please let me know if I should reach out to Valerie Calvente, who I worked with during the contracting process.

Thank you,
Hollie



Hollie Osbourn

Chief Financial Officer

Hart InterCivic

Direct: 512.252.6417

hosbourn@hartic.com

www.hartintercivic.com

From: Hollie Osbourn

Sent: Monday, May 12, 2025 5:36 PM

To: Bethany.Mueller@dupagecounty.gov; scott.mackay@dupageco.org;
Scott.Mackay@dupagecounty.gov

Cc: jean.kaczmarek@dupageco.org; adam.johnson@dupageco.org; Kim Knapek
kknapek@hartic.com; Accounts Receivable <accountsreceivable@hartic.com>

Subject: FW: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Hello Beth and Scott,

I wanted to see if I could get an update on the status of invoice #098877R for \$440,956.00, please. The invoice is for license, support and warranty for the 12/01/2024 -- 11/30/2025 term, and it was due on December 1, 2024. The last update we had was in January. Is there an issue that we can help address?

I appreciate any update that might be available.

Thank you,
Hollie



Hollie Osbourn

Chief Financial Officer

Hart InterCivic

Direct: 512.252.6417

hosbourn@hartic.com

www.hartintercivic.com

From: Kim Knapek

Sent: Monday, May 5, 2025 8:26 AM

To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>; MacKay, Scott <Scott.Mackay@dupagecounty.gov>

Cc: Accounts Receivable <accountsreceivable@hartic.com>; jean.kaczmarek@dupageco.org; adam.johnson@dupageco.org

Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Hi everyone, I had Adam's email address wrong, so I'm re-sending this. We look forward to hearing back from you on the status of this invoice.



Kim Knapek

Accounting Manager

Hart InterCivic

512.252.6438 (direct) | 512.252.6508 (fax) | 800.223.HART

kknapek@hartic.com

www.hartintercivic.com

From: Kim Knapek

Sent: Thursday, May 1, 2025 5:53 PM

To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>; MacKay, Scott <Scott.Mackay@dupagecounty.gov>

Cc: Accounts Receivable <accountsreceivable@hartic.com>; adam.johnson@dupageco.org; jean.kaczmarek@dupageco.org

Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Hi Beth,

I just wanted to follow up on this outstanding invoice. It was due December 1st, 2024 and is for the License and Support term from 12/1/2024 to 11/30/2025 and Extended Hardware warranty.

We've followed up a few times, but we have not received payment yet. I believe our AR processor was told that it was submitted for payment on 12/12. Do you know if anything is holding this payment up?

Please provide an update when you can and let us know if anything is needed from our end.

Thanks in advance.



Kim Knappek
Accounting Manager
Hart InterCivic

512.252.6438 (direct) | 512.252.6508 (fax) | 800.223.HART

kknapek@hartic.com
www.hartintercivic.com

From: Lexy McCoy <lmccoy@hartic.com>
Sent: Thursday, April 10, 2025 1:24 PM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>; MacKay, Scott <Scott.Mackay@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Good Afternoon Beth & Scott,

I am following up again with you about invoice 098877. We still have not received a payment and this invoice has been resubmitted for processing since Dec 2024. If there is anything needed from Hart on the invoice, please let us know so we can resolve the balance due soon.

I appreciate your help on this matter.
Kind Regards,
Lexy



Lexy McCoy
Project Accountant
Direct Phone: 512-252-6422
Hart InterCivic
lmccoy@hartic.com
www.hartintercivic.com

From: Lexy McCoy
Sent: Tuesday, March 18, 2025 3:11 PM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Hi Beth,

Checking in again on status update of payment for open invoice 098877.

Thank you!
Lexy



Lexy McCoy
Project Accountant
Direct Phone: 512-252-6422
Hart InterCivic
lmccoy@hartic.com
www.hartintercivic.com

From: Lexy McCoy
Sent: Wednesday, February 12, 2025 2:38 PM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Good Afternoon Beth,

Would you please check on the status of payment for the open invoice 098877. Last you updated on 01.07.25 was that it has been submitted on 12/12.

Thank you!!
Lexy



Lexy McCoy

Project Accountant

Direct Phone: 512-252-6422

Hart InterCivic

lmccoy@hartic.com

www.hartintercivic.com

From: Lexy McCoy

Sent: Wednesday, January 29, 2025 6:04 PM

To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>

Cc: Accounts Receivable <accountsreceivable@hartic.com>

Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877 - Update?

Good Morning Beth,

Do you have an update on the payment for invoice 098877?

Thank you!

Lexy



Lexy McCoy

Project Accountant

Direct Phone: 512-252-6422

Hart InterCivic

lmccoy@hartic.com

www.hartintercivic.com

From: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>

Sent: Tuesday, January 7, 2025 1:46 PM

To: Lexy McCoy <lmccoy@hartic.com>

Cc: Accounts Receivable <accountsreceivable@hartic.com>

Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

Hi Lexi,

The batteries have been received. Thank you for all your help with those.

The invoice was submitted on 12/12, but a check has not been issued. I will let you know as soon as it does.

Thanks,

Beth Mueller

From: Lexy McCoy <lmccoy@hartic.com>
Sent: Tuesday, January 7, 2025 10:41 AM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

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Hey Beth,

Did you receive the batteries? We processed our internal order and the shipping was confirmed at end of Dec. Just let me know if you need anything else related to this matter.

Also, could you provide a status update on payment release for invoice 098877 for \$440,956.00?

Thanks!



Lexy McCoy
Project Accountant
Direct Phone: 512-252-6422
Hart InterCivic
lmccoy@hartic.com
www.hartintercivic.com

From: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Sent: Monday, December 23, 2024 2:58 PM
To: Lexy McCoy <lmccoy@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

Hi Lexy,

Any shipping updates?

Thanks,

Beth Mueller

From: Lexy McCoy <lmccoy@hartic.com>
Sent: Tuesday, December 10, 2024 1:25 PM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

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Hi Beth,

The orders team is processing the order for the 60 batteries today. They will send me a shipping update once they have gone out, I would assume a few days from now, but ill send you a shipping update once they respond.

Thanks!



Lexy McCoy
Project Accountant
Direct Phone: 512-252-6422
Hart InterCivic
lmccoy@hartic.com
www.hartintercivic.com

From: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Sent: Tuesday, December 10, 2024 9:45 AM
To: Lexy McCoy <lmccoy@hartic.com>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

Hi Lexi,

I will submit the revised invoice today.

Any updates on the 60 batteries we should be receiving as well?

Thanks,

Beth Mueller

From: Lexy McCoy <lmccoy@hartic.com>
Sent: Monday, December 9, 2024 9:54 AM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

[Caution: This email originated outside Dupagecounty.gov. Do not click links or open attachments unless you recognize the sender and know the content is safe.]

Good Morning Beth,

We have issued a credit for the toner against invoice 098877.
The details are listed out in the revised invoice, attached. Would you please confirm receipt of the revised invoice + when this will be submitted for review & processing?

Thank you!



Lexy McCoy
Project Accountant
Direct Phone: 512-252-6422
Hart InterCivic
lmccoy@hartic.com
www.hartintercivic.com

From: Lexy McCoy
Sent: Thursday, December 5, 2024 11:26 AM
To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>
Cc: Accounts Receivable <accountsreceivable@hartic.com>
Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

Hi Beth,

I sent your questions to the internal team and they are discussing topics to provide more clarification.

I forgot to ask on the phone, have you processed the fees for the license & support renewal of \$311K & extended warranty of \$220K? my execs are curious on status update for that part of the invoice and possibly payment release date.

Thank you!



Lexy McCoy

Project Accountant

Direct Phone: 512-252-6422

Hart InterCivic

lmccoy@hartic.com

www.hartintercivic.com

From: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>

Sent: Wednesday, December 4, 2024 8:20 AM

To: Lexy McCoy <lmccoy@hartic.com>

Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

Hi Lexy,

I have a couple questions for you, some pertaining to the invoice listed below. Specifically the toner charge.

When I call the direct phone number listed below it states the line has been disconnected.

Could you please give me a call when you have some time to discuss.

Thanks,

Beth Mueller

From: Lexy McCoy <lmccoy@hartic.com>

Sent: Friday, September 27, 2024 4:12 PM

To: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>

Cc: MacKay, Scott <Scott.Mackay@dupagecounty.gov>; Accounts Receivable <accountsreceivable@hartic.com>

Subject: RE: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

[Caution: This email originated outside Dupagecounty.gov. Do not click links or open attachments unless you recognize the sender and know the content is safe.]

Hi Beth,

We bill these services 90 days in advance. The payment is due by the term start date of 12/01 (I know a few days will pass between payment releases and the term start date, that is fine).

I also redated the invoice for 12/01/2024.

I'll make a reminder to follow up with you around 12/01 about this invoice.

Thank you!



Lexy McCoy

Project Accountant

Direct Phone: 512-252-6422

Hart InterCivic

lmccoy@hartic.com

www.hartintercivic.com

From: Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>

Sent: Friday, September 27, 2024 3:55 PM

To: Lexy McCoy <lmccoy@hartic.com>

Cc: MacKay, Scott <Scott.Mackay@dupagecounty.gov>; Accounts Receivable <accountsreceivable@hartic.com>

Subject: [EXTERNAL SENDER] FW: Hart InterCivic Invoice 098877

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Lexy,

Please refer to the previous email chain pertaining to the attached charges. We can not pay for these fees until December 1, and will need to be billed at that time.

Thanks,

Beth Mueller

From: Accounts Receivable <accountsreceivable@hartic.com>

Sent: Friday, September 27, 2024 3:45 PM

To: MacKay, Scott <Scott.Mackay@dupagecounty.gov>; Mueller, Bethany <Bethany.Mueller@dupagecounty.gov>

Cc: Accounts Receivable <accountsreceivable@hartic.com>

Subject: Hart InterCivic Invoice 098877

[Caution: This email originated outside Dupagecounty.gov. Do not click links or open attachments unless you recognize the sender and know the content is safe.]

Good Afternoon,

Please see attached invoice 098877.

Best Regards,



Lexy McCoy

Project Accountant

Direct Phone: 512-252-6422

Hart InterCivic

lmccoy@hartic.com

www.hartintercivic.com

This message (including any attachments) is intended only for the use of the individual or entity to which it is addressed and may contain information that is non-public, proprietary, privileged, confidential, and exempt from disclosure under applicable law or may constitute as attorney work product. If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, notify us immediately by telephone and (i) destroy this message if a facsimile or (ii) delete this message immediately if this is an electronic communication. Thank you.

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proprietary, privileged, confidential, and exempt from disclosure under applicable law or may constitute as attorney work product. If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, notify us immediately by telephone and (i) destroy this message if a facsimile or (ii) delete this message immediately if this is an electronic communication. Thank you.

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PO Box 80649
 Austin, Texas 78708-0649
 Phone: (800) 223-4278
 Fax: (800) 831-1485

Please take a moment to update our address information:
Remittance Address: **Mailing Address:**
 Hart Intercivic, Inc. Hart Intercivic, Inc.
 PO Box 674836 PO Box 80649
 Dallas, Texas 75267-4836 Austin, Texas 78708-0649

INVOICE

Invoice Number 098877R
 Invoice Date 12/09/2024
 Customer ID DUP00000
 Project VERM-000483

BILL TO:	SHIP TO:
Scott Mackay / Bethany Mueller DuPage County, IL 421 North County Farm Road Room 3-400 WHEATON, IL 60187-3978	Scott Mackay / Bethany Mueller DuPage County, IL 421 N County Farm Rd Rm 3-400 Wheaton, IL 60187-3978

TERMS	SALESPERSON	PO NUMBER	CONTRACT NUMBER
Net 30 Days	Lawrence Leach		

Effective Period: 12/01/2024 -- 11/30/2025
 Schedule A - Price Proposal from Contract
 Invoice is due on or before beginning term date.

	<u>Units</u>	<u>Price</u>	<u>Amount</u>
A) Hart Advantage Premium Package (Preventative Maintenance and Extended Hardware Warranty)	1.00	220,892.0000	220,892.00
B) Toner Cartridge for report printer, black	1.00	19,305.0000	19,305.00
C) Toner Cartridge - CREDITED	1.00	-19,305.0000	-19,305.00
D) License and Support	1.00	311,502.0000	311,502.00
E) Customer Discount	1.00	-94,754.0000	-94,754.00
F) Customer Discount Adjustment	1.00	3,316.0000	3,316.00

REMITTANCE ADDRESS HART INTERCIVIC, INC. PO Box 674836 Dallas, TX 75267-4836	ACH / Wire Information	HART INTERCIVIC Bank Name: Texas Capital Bank 2000 McKinney Ave., Dallas, TX 75201 Routing Number: 111017979 Account Number: 2400000506 email: AccountsReceivable@hartic.com TAX ID# 95-3248916	Sales Total 440,956.00 Sales Tax 0.00 TOTAL \$440,956.00
ORIGINAL INVOICE			



To whom it may concern:

Hart InterCivic, Inc. has changed its financial partner from Silicon Valley Bank to Texas Capital Bank, and therefore we have a new bank account, new routing number, new account number and new mailing address for all payments. Please see updated information below.

It is critical that the below changes are made to your records as soon as possible and any pending payments are revised to accommodate this new information.

Regular Mail (Remittance):

Hart InterCivic, Inc.
PO Box 674836
Dallas, Texas 75267-4836

Overnight Mail (Remittance):

Hart InterCivic, Inc.
Lockbox Number 674836
1200 E Campbell Rd., Ste 108
Richardson, Texas 75081

ACH / Wire Information:

Bank Name: Texas Capital Bank
2000 McKinney Ave., Dallas, TX 75201
Routing number: 111017979
Account number: 2400000506

Mailing Address:

Hart Intercivic, Inc.
PO Box 80649
Austin, Texas 78708-0649

We appreciate your urgent response to make these changes to ensure continuation of processing of payments. Please contact me with any questions or concerns.

Thank you,

Kim Knapek
Accounting Manager

From: [Calvente, Valerie](#)
To: "leach@hartic.com"
Subject: DuPage County Hart Contract
Date: Tuesday, March 24, 2026 4:39:00 PM

Hello Lawrence,

I hope you are excellent as I am.

I decided to reach out to you first as I need a little information. Perhaps you can point me in the right direction. Can you give me a call when you have an opportunity as soon as possible?

I look forward to our conversation together.

Warm regards,

Valerie

Valerie Calvente, CPPO, NIGP-CPP
Chief Procurement Officer
DuPage County Finance - Procurement
421 N. County Farm Road
Wheaton, IL 60187
630-407-6184
valerie.calvente@dupagecounty.gov



From: [Hollie Osbourn](#)
To: [Calvente, Valerie](#)
Subject: RE: [EXTERNAL SENDER] DuPage County Inquiry
Date: Wednesday, April 1, 2026 7:53:49 AM
Attachments: [image001.png](#)
[image003.png](#)

[Caution: This email originated outside Dupagecounty.gov. Do not click links or open attachments unless you recognize the sender and know the content is safe.]

Good morning, Valerie,

I hope your week is going well. It's supposed to climb into the 90's today. So pretty warm.

I wanted to check in with you to see if there are any updates on payment of the annual fee? We've been contacted by several DuPage employees, so I wanted to reach out for status so that we can provide feedback on service requests. I appreciate any update you may have.

Thank you,
Hollie



Hollie Osbourn
Chief Financial Officer
Hart InterCivic
Direct: 512.252.6417
hosbourn@hartic.com
www.hartintercivic.com

From: Calvente, Valerie <Valerie.Calvente@dupagecounty.gov>
Sent: Wednesday, March 25, 2026 7:50 AM
To: Hollie Osbourn <hosbourn@hartic.com>
Subject: RE: [EXTERNAL SENDER] DuPage County Inquiry

Hello Hollie,

I hope your morning is off to a great start as mine. Today's temperature is going to be in the low 70's.

I appreciate your assistance. My use of the word amendment is internal for the renewals. I will reach out to you with any questions.

Make it a lovely day.

Warm regards,

Valerie

Valerie Calvente, CPPO, NIGP-CPP
Chief Procurement Officer
DuPage County Finance - Procurement
421 N. County Farm Road
Wheaton, IL 60187
630-407-6184
valerie.calvente@dupagecounty.gov



From: Hollie Osbourn <hosbourn@hartic.com>
Sent: Tuesday, March 24, 2026 6:18 PM
To: Calvente, Valerie <Valerie.Calvente@dupagecounty.gov>
Subject: RE: [EXTERNAL SENDER] DuPage County Inquiry

[Caution: This email originated outside Dupagecounty.gov. Do not click links or open attachments unless you recognize the sender and know the content is safe.]

Hi Valerie,

Thank you for reaching out. I do remember working with you as well, and I am glad we were able to work through the contracting process and meet the County's requirements.

I can help with the information / documents you've requested. I've attached a copy of the most recent invoice, which was due in December 2025. I've also attached the intent to renew letter from 2025. Per my interpretation, the contract does not stipulate that an amendment is needed to renew (language being referenced is below).

Please let me know if I can help with any additional information or documents. I'm also glad to set up a call if a conversation would be helpful.

13.2. Renewals.

- 13.2.1. *Of Agreement.* This Agreement shall be eligible for two (2) four-year renewal options following the initial term. Customer shall notify Hart of its intent to renew not less than ninety (90) days prior to the end of the then current term.
- 13.2.2. *Of License and Support Subscriptions.* Except as otherwise provided in this Agreement, Customer must renew License and Support Subscriptions before their expiration by paying the Annual Fee invoiced by Hart, as provided in Section 2.2, before the anniversary date immediately following the date of invoice. Each renewal License and Support Subscriptions term will be a one (1) year, commencing on the expiration of the prior term and expiring on the immediately following anniversary date.
- 13.2.3. *Of Preventative Maintenance and Hardware Warranties.* Except as otherwise provided in this Agreement, Customer must renew the preventative maintenance and extended hardware warranties before their expiration by paying the recurring fee invoiced by Hart, as provided in Section 2.6 before the anniversary date immediately following the date of invoice. Each renewal Preventative Maintenance and Hardware Warranty term will be a one (1) year, commencing on the expiration of the prior term and expiring on the immediately following anniversary date. Renewal of this Master Agreement and the License and Support Subscription do not, in themselves, include preventative maintenance or extend hardware warranties.

Thank you,

Hollie



Hollie Osbourn
Chief Financial Officer
Hart InterCivic
Direct: 512.252.6417
hosbourn@hartic.com
www.hartintercivic.com

From: Calvente, Valerie <Valerie.Calvente@dupagecounty.gov>
Sent: Tuesday, March 24, 2026 5:52 PM
To: Hollie Osbourn <hosbourn@hartic.com>

Subject: [EXTERNAL SENDER] DuPage County Inquiry

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Hollie,

I hope you are well.

Approximately four (4) years ago, the County entered into an agreement with Hart InterCivic. I appreciated you and Ms. Mathis assisting me in the contract and providing the invoice to ensure payment. Last year the County would have renewed the agreement. I left a message for Lawrence Leach to point me in the right direction. Unfortunately, I am not sure if he's on vacation. I am trying to obtain a copy of the Amendment for the 1st renewal and a copy of the most recent invoice for payment. Can you possibly assist me on who I can correspond with to obtain these items?

I look forward to your communication.

Warm regards,

Valerie

Valerie Calvente, CPPO, NIGP-CPP
Chief Procurement Officer
DuPage County Finance - Procurement
421 N. County Farm Road
Wheaton, IL 60187
630-407-6184
valerie.calvente@dupagecounty.gov



Important Legal Notice:

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This message (including any attachments) is intended only for the use of the individual or entity to which it is addressed and may contain information that is non-public, proprietary, privileged, confidential, and exempt from disclosure under applicable law or may constitute as attorney work product. If you are not the intended recipient, you are hereby notified that any use, dissemination, distribution, or copying of this communication is strictly prohibited. If you have received this communication in error, notify us immediately by telephone and (i) destroy this message if a facsimile or (ii) delete this message immediately if this is an electronic communication. Thank you.



DUPAGE
COUNTY

DUPAGE COUNTY CLERK

Jean Kaczmarek
DuPage County Clerk

July 30, 2025

Julie Mathis
President & CEO
Hart InterCivic
3800 Quick Hill Rd.
Austin, TX 78728

Dear Ms. Mathis:

This letter is to inform you of the DuPage County Clerk's intent to renew the agreement with Hart InterCivic for an additional four-year term.

Thank you for your continued support in ensuring that DuPage County elections are run efficiently and successfully.

Sincerely,



Jean Kaczmarek
DuPage County Clerk



INVOICE

Phone: (800) 223-4278
 AccountsReceivable@hartic.com

DATE: 9/19/2025
 INVOICE #: INV003893

BILL TO
 Scott Mackay / Bethany Mueller
 DuPage County, IL
 421 N County Farm Rd Rm 3-400
 Wheaton IL 60187-3978
 United States

SHIP TO
 Scott Mackay / Bethany Mueller
 DuPage County, IL
 421 N County Farm Rd Rm 3-400
 Wheaton IL 60187-3978
 United States

MEMO	PO #	START DATE	END DATE	DUE DATE	TERMS
Schedule A - Price Proposal from Contract. Invoice is due on or before the beginning term date.				12/18/2025	Special

ITEM	DESCRIPTION	AMOUNT
License and Support Renewal	License and Support Renewal	\$714,224.00

SUBTOTAL	\$714,224.00
SHIPPING & HANDLING	\$0.00
TAX TOTAL	\$0.00
TOTAL	\$629,068.43
AMOUNT PAID	\$0.00
AMOUNT DUE	\$629,068.43

Check Remit Address:
 Hart InterCivic, Inc.
 PO Box 674836
 Dallas, TX 75267-4836
 accountsreceivable@hartic.com

ACH should be sent to:
 Hart InterCivic, Inc.
 Texas Capital Bank
 ABA: 111017979
 Account: 2400000506

Federal Tax ID#: 95-3248916



**DUPAGE
COUNTY**

FINANCE DEPARTMENT

630-407-6100

www.dupagecounty.gov/finance

MEMORANDUM

TO: Finance Committee

FROM: Jeff Martynowicz
Chief Financial Officer

DATE: April 14, 2026

RE: County Clerk

The purpose of this memo is to address a County Clerk budget transfer as well as various invoices. The budget transfer received from the County Clerk's Office will move \$190,815 from Statutory and Fiscal to Software to cover the Hart Intercivic invoice in the amount of \$629,068.43. Finance was notified on April 1, 2026, by Hart Intercivic's CFO that Hart Intercivic has turned off the telephone service to the machines and will not provide services until its invoice is paid. On April 1, 2026, Finance received a copy of the invoice directly from Hart Intercivic which was dated September 19, 2025, and due on December 18, 2025. The Clerk submitted this invoice to accounts payable on April 8, 2026. The County Clerk submitted a budget transfer on March 30th for County Board approval with the Hart Invoice number listed on the paperwork.

Separately, the following invoices have been submitted by the Clerk but were not recommended for payment by the Auditor due to the Clerk's failure to provide compliance with the State procurement statute: Truly Engaging - \$177,902.20 and \$1,025.92; Runbeck Election Services - \$154,482.38; GBS, Inc. - \$27,812.10 and \$159,388.50 and Prager Moving & Storage Company - \$107,580. The County Clerk has received the goods and services, and under state law the County must pay these invoices regardless of whether the goods and services have been bid. Therefore, we will move forward with the processing of these invoices.

DuPage County, Illinois
 BUDGET ADJUSTMENT
 Effective April 1, 2025

From: 1000
 Company #

COUNTY CLERK - ELECTIONS
 From: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance		Date of Balance
					Prior to Transfer	After Transfer	
4770	53803		STATUTORY & FISCAL CHARGES	\$ 190,815.00	2,477,826.54	2,287,011.54	3/30/26
Total				\$ 190,815.00			

To: 1000
 Company #

COUNTY CLERK - ELECTIONS
 To: Company/Accounting Unit Name

Accounting Unit	Account	Sub-Account	Title	Amount	Finance Dept Use Only Available Balance		Date of Balance
					Prior to Transfer	After Transfer	
4220	54107		SOFTWARE	\$ 190,815.00	438,254.00	629,069.00	3/30/26
Total				\$ 190,815.00			

Reason for Request:

To cover Hart Invoice INVC03893

Department Head

3-30-26
 Date

Activity _____
 (optional)

Chief Financial Officer _____
 Date

****Please sign in blue ink on the original form****

Finance Department Use Only

Fiscal Year 26 Budget Journal # _____ Acctg Period _____

Entered By/Date _____ Released & Posted By/Date _____

FIN/CB - 4/14/26